Ascendent Technology Sdn. Bhd.
(1093652-W)

eperolehan
Claimable

HRDF MALAYSIA
SBL Claimable

QC TOOLS

PROGRAMME OVERVIEW:

The discipline of Total Quality Control uses a number of quantitative methods and tools to identify problems and suggest avenues for continual improvement in fields such as manufacturing and services. Over many years, total quality practitioners gradually realized that a large number of quality related problems could be solved with seven basic quantitative tools, which then became known as the traditional "Seven Tools of Quality".

OBJECTIVE:

At the end of this course the participants are expected to:
1) Acquire application concepts of 7 QC tools.
2) Acquire insight on the know-how for practical applications.
3) Utilize 7 QC tools for problem solving

TARGET GROUP:

Decision-Makers, Managers, Department Heads and those who are responsible for organization development and improvement

CONTENT:

1) Cause-effect diagrams
2) Pareto charts
3) Check sheets
4) Control charts
5) Flowcharts
6) Histograms
7) Scatter diagrams
8) Draw the graphs or charts, extract information and take actions
9) Exercises
10) Workshop of 7 QC tools based on company case study

METHODOLOGY : Lecture (LCD aided), exercise and group workshop

CERTIFICATE : Certificate of attendance is issued to participants.

CONTACT US FOR MORE DETAILS

✧ Public Training
✧ In-House Training
✧ Customade training
✧ HRDF SBL Scheme claimable for private sector
✧ e-Perolehan applicable for goverment sector

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