



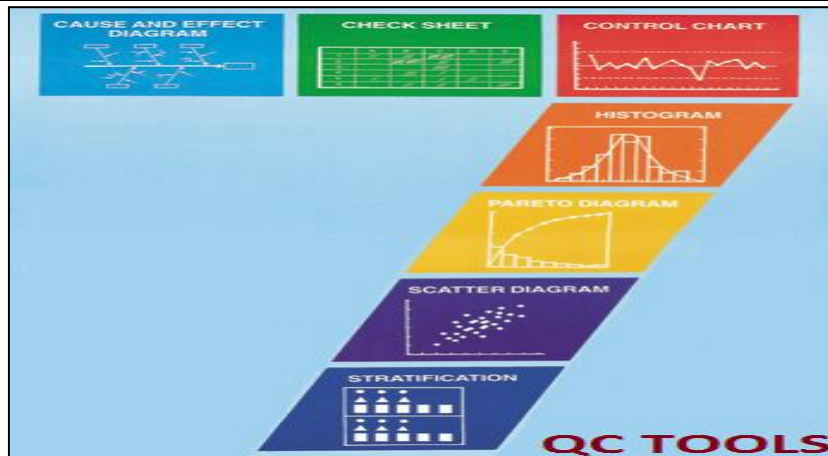
(1093652-W)
Ascendent Technology Sdn. Bhd.



Claimable



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PROCESS IMPROVEMENT THROUGH 7QC TOOLS

PROGRAMME OVERVIEW:

The discipline of Total Quality Control uses a number of quantitative methods and tools to identify problems and suggest avenues for continual improvement in fields such as manufacturing and services. Over many years, total quality practitioners gradually realized that a large number of quality related problems could be solved with seven basic quantitative tools, which then became known as the traditional "Seven Tools of Quality".

OBJECTIVE:

At the end of this course the participants are expected to:

- 1) Acquire application concepts of 7 QC tools.
- 2) Acquire insight on the know-how for practical applications.
- 3) Utilize 7 QC tools for problem solving

TARGET GROUP:

Decision-Makers, Managers, Department Heads and those who are responsible for organization development and improvement.

CONTENT:

- 1) Cause-effect diagrams
- 2) Pareto charts
- 3) Check sheets
- 4) Control charts
- 5) Flowcharts
- 6) Histograms
- 7) Scatter diagrams
- 8) Draw the graphs or charts, extract information and take actions
- 9) Exercises
- 10) Workshop of 7 QC tools based on company case study

METHODOLOGY:

Interactive Lecture (LCD aided), exercise and group workshop

CERTIFICATE:

Certificate of attendance is issued to participants.

REGISTRATION FORM (QT02):

PUBLIC TRAINING

Course Fee : RM 2,100 Per Pax
Duration : 2 Days
Time : 9:00 am - 5:00pm
Venue : Ascendent Training Room
HRDF : SBL-KHAS Claimable

IN-HOUSE TRAINING

Course Fee : RM 6,000 Per Day
Duration : 2 Days
Time : 9:00 AM - 5:00 PM
Venue : Customer's premises / Hotel
HRDF : SBL-Khas Claimable
Maximum No. : 5 - 25 Candidates

Participant :
 Designation :
 Department :
 Email :
 Mobile No :

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 Department :
 Email :
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CANCELLATION / POSTPONEMENT POLICY

1. Ascendent Technology Sdn.Bhd. reserves the right to cancel, postpone or make any changes to the venue and training dates due to unavoidable circumstances.
2. Reservation can be made by telephone or email, but will only be confirmed upon the received of completed registration form and payment.
3. Please do not make any travel arrangements until you have received written confirmation for your registration from us.
4. No cancellation is allowed but a candidate replacement can be arranged.
5. For confirm cancellation: 7 days notice prior to commencement will subjected to RM250 service charge. If less than 7 days notice, there will be no refund.
6. Confirm postponement for in-house training less than 14 days notice prior to commencement will subjected to 50% service charge on total invoice.

Participant :
 Designation :
 Department :
 Email :
 Mobile No :

PAYMENT DETAILS

All cheques should be crossed and made payable to: **ASCENDENT TECHNOLOGY SDN BHD** Bank A/C No. **Maybank** 5127-6360-6820.

 Admittance will be permitted upon receipt of full payment 2 weeks before the course is conducted.

 Training certificate will be awarded upon received of full payment

FOR HR DEPARTMENT

Company Name:

Contact Person: Mr / Ms:

Address or Stamp :

Designation:

Department:

Email:

Mobile No:

Training Date:

Signature:

Company Stamp:

Telephone:

Fax:

Type of Industry: